VOLUNTEER INCENTIVE PROGRAM
**VOLUNTEER EXPECTATIONS:**

- Volunteers are required to work (4) Six Hour Days
- Arrive to volunteer parking area no later than 30 minutes prior to start of your shift
- Volunteer Parking – Employee / Volunteer parking is located inside of Gate 3. From here you will board a tram to be escorted inside of the facility. A parking pass must be purchased if you plan to drive inside of the facility outside of your work schedule.
- No Coca-Cola Products should be brought inside by an SIR volunteer or employee
- All employees & volunteers are expected to remain drug, alcohol & tobacco / vape free while working

- Dress Code: Black or Khaki Pants or Long Shorts, Closed-Toed Shoes, Volunteer Shirt provided to you
  - No – Jeans, Jean Shorts, Tank-Tops, Open-Toed Shoes, Clothing with rips or tears
  - No – Competitive sponsor logos or political language / logos on hats or clothing
GUEST INTERACTIONS:

At all times we would expect our volunteers & employees to portray the following traits:

• All guest should be greeted with a smile
• Be on time for your shift. If you are running late, please call / text your volunteer coordinator
• Find the YES – do what is easiest for the guest, not you
• If you are unable to answer a guest’s question(s) – please work to find someone who may know the answer. Do not leave a guest with an “I Don’t Know” – When in doubt, call 863-655-1442
• Understanding the SIR property is important. Look around you & understand where to find restrooms, AdventHealth medical centers, concessions, jumbotrons, etc.
• If you have a highly-dissatisfied guest, please reach out to your supervisor immediately. You should never find yourself in an argument with a guest.
• In case of an emergency – Please call 911.
• Most importantly – have fun, take pride, give back, & exceed expectations
VOLUNTEER BENEFITS:
- Photo ID Badge – to be used to enter facility during the Mobil 1 Twelve Hours of Sebring
- (2) Mobil 1 Branded T-Shirts – to be worn while on shift
- Gift Bag – to be redeemed after your shift on Saturday

VOLUNTEER REWARDS (NEW FOR 2021):
Earn points for the hours you work (1 Hours = 100 Points) or by referring new 4-Day Volunteers. (1 Volunteer = 100 Points) Points can be accrued from year to year. Use your points to redeem the following rewards:

- Cooler = 900 points
- Hat = 900 points
- Tote bag = Small: 1,400 points / Large: 1,700 points
- Blanket = 1,750 points
- Backpack = 2,000 points
- Car Pass for the Mobil 1 Twelve Hours of Sebring = 2,400 points
- Jacket = 4,000 points
- Hot Lap Experience in Sebring’s Chevrolet Corvette C.8 = 10,000 points
- Winners Circle Experience (Post-Race Photo with Winners) = 15,000 points
- President’s Dinner for four, prepared and served by Wayne Estes = 15,000 points
- Weekend Getaway for two at SEVEN - Sebring International Raceway Hotel (2 Night Stay w/ Dinner for two) = 40,000 points
- Drive A Lap – Sebring Pace Car = 90,000 points